

QUALITY AND ENVIRONMENTAL POLICY STATEMENT

The activities that BACKER-FACSA, S.L. considers to be in accordance with the requirements indicated in the ISO 9001 and ISO 14001 International Standards are:

Aiguafreda Centre (Barcelona):

DESIGN, PRODUCTION, ASSEMBLY AND MARKETING OF HEATING ELEMENTS AND INDUSTRIAL APPLICATIONS.

Centro Llanera (Asturias):

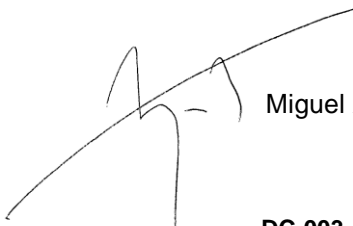
DESIGN, PRODUCTION, ASSEMBLY AND MARKETING OF ELECTRICAL POWER RESISTORS FOR INDUSTRIAL APPLICATIONS.

The Policy Statement, our vision and mission include as guidelines those indicated below and which are also present in the Quality and Environment policy of the NIBE group, to which we belong:

1. To comply with the applicable legal requirements and others that the organization subscribes to, to meet the explicit and implicit demands and expectations of our customers, offering quality, innovative and environmentally friendly products.
2. Disseminate at all levels of our structure the objectives, goals, programs and criteria of Quality and Environmental Management.
3. Implement the Quality and Environmental Management indicators, as well as monitor their progress, so that we know and ensure the service and the level of quality desired by our customers and guarantee a rational and efficient use of natural resources.
4. Apply processes that reduce the environmental impact of our activity and evaluate the environmental impact of new activities or services in advance. Whenever possible, consider in the design of products, solutions that use processes and materials that generate the least environmental impact. Minimize pollution and waste production to preserve the environment and natural resources.
5. To promote the efficient use of natural resources and to raise awareness of this need in our environment, not only through our work, but also by involving all stakeholders.
6. To develop continuous training programmes to improve the qualification of our workers, involving all staff in the achievement of the objectives established in this document.
7. Consolidate the process of continuous improvement in the performance of the activities carried out. Promote staff training to achieve continuous improvement work groups that seek to reduce both internal and external incidents in terms of Quality and the Environment.
8. To promote and achieve a stimulating and motivating environment for all BACKER FACSA members, prioritizing the protection of the health of our employees against damages, injuries and illnesses that may be caused by the development of their work. And to minimise those that may occur due to our activity.

The Management makes this policy available to all its employees, customers, suppliers and interested parties, and it is updated periodically.

In this sense, the necessary human and technical means will be provided to achieve the objectives and goals that are established.



The Address
Miguel Ángel González